



EMORY VALLEY CENTER

MAXIMIZING HUMAN ABILITIES

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PRESS RELEASE

FOR IMMEDIATE RELEASE

Emory Valley Center Employees Achieve Personal Outcome Measures Certification

Oak Ridge, Tenn. – Four Emory Valley Center (EVC) employees, Chase Davenport, Kelly Ellis, Elizabeth Hawkins, and Patti Randolph have achieved The Council on Quality and Leadership (CQL) Personal Outcome Measures (POM) Interviewer Certification.

The POM Interview is a person-centered discovery process that helps EVC improve supports so the children and adults they support can achieve their goals, and employees who have achieved POM Certification can help the center develop person-centered plans, direct services, better allocate resources, and inform strategic plans.

“This signals that Emory Valley Center is taking tangible steps to find out what people with disabilities want out of their lives, and then put supports in place to make it happen,” says Mary Kay Rizzolo, President, and Chief Executive Officer of CQL. “Interviewer Certification means they’re using proven strategies for conducting interviews, collecting information, and then applying it all to help transform lives.”

The POM Interviewer Certifications will continue to improve the lives of the people Emory Valley Center supports. The achievements by Davenport, Ellis, Hawkins, and Randolph emphasize the immense dedication by Emory Valley Center’s staff furthering their mission.

Emory Valley Center has been meeting the needs of people with intellectual, developmental, and physical disabilities in the East Tennessee community since 1955, and currently provides a wide variety of services including: Behavioral Health, Community Participation, Community Supported Living, Early Childhood Education, Enabling Technology, Family Support and Workforce Development. **This support reaches more than 3,300 people annually in multiple East Tennessee counties.**

To learn more about Emory Valley Center and their programs and services, visit www.emoryvalleycenter.org, follow them on Facebook, www.facebook.com/emoryvalleycenter; Instagram, [emory_valley_center](https://www.instagram.com/emory_valley_center) and Twitter [@EVC_OakRidge](https://twitter.com/EVC_OakRidge) for program/success stories and photos.